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## Career Objective

To excel & enhance my career in a creative and challenging team environment and to achieve a responsible position in the company where my techno-proficient skills will always be well utilized.

## Career Summary

* A Software Professional having **8.3 years** of experience in maintaining quality of software in **Healthcare(Insurance)** and **Media & Entertainment(STB)** domain products.
* Currently working asENGINEER.SOFTWARE/QA-II with **Cisco Video Technologies India Pvt Ltd,** Bangalore since March 2008
* Worked as a Software Test engineer with Cerulean InfoTech, Bangalore (Aug 2007 – Feb 2008)
* Worked as a Business Analyst with HealthAxis Inc. Irving, Texas under the payroll of ST Infosys Pvt Ltd., Jaipur, India.(April 2006 – 30th May 2007)
* Worked as a Project Trainee in Reliance Infocomm ITIC, Gurgaon (March 2005 – Sept 2005)

## Professional Summary

* Well versed with designing Test Plan, Test Strategy and Test Cases,Testing Techniques ,Analyzing Results & deviations, Defect reporting and Tracking.
* Worked with tools like SQL Query Analyzer, Microsoft Visio, Bugzilla, Clear Quest, **Test management tools**(Test director & HP Quality center), **Pair-Wise Testing** Tool(**ACTS**-Open source), **Session Based management Tool,** **QTP** for web application.
* Worked on **Automation Tools** for **STB** features like DVR, Zapper, Search, VOD, OTT etc using tools IEX(In-House tool based on VB Scripting) & Genie(In-House tool in which Java API are used & written in CSV file) .
* Extensive hands on experience in working with various SDLC Models & STLC i.e Waterfall, Iterative,V Model & **Agile** **methodology**(**Scrum** based) and Testing skill-set in asp.net Internet technologies ,Unidata ,C & Java based EPGs.
* Experience in **Functional** & **Non**-**Functional** testing (Sanity testing, System testing, AT, Regression testing) Performance testing, Stress Testing,Black-Box Testing) and End-to-End Software test setup.
* Experience in using Configuration Management tools (IBM Rational Clear case) to make the Release & Debug builds.
* Actively involved in Reviews, Requirement workshops & Analysis of Continuous integration automation scripts.

## Bussiness AnalytiC Skills

* Software tools Used: MS Excel, VBA, SQL,MS Access
* Knowledge of statistical tools & Modelling techniques using SAS.
* Undergoing **Advance Certification Program in Business Analytics** from Praxis Academy.

## Achievements and Awards

* “Certificate of Recognition” for contribution to launch Tata Sky PVR project.
* “Certificate of Recognition” for contribution to launch Tata Sky MPEG-4 project.
* “Certificate of Recognition”for special contribution in Tata Sky Hindi EPG launch.
* “Appreciation Award” for demonstration beyond excellence in Megacable.

**TECHNICAL EXPERIENCE**

**STB Project details:**

## Megacable Aug 2013 – Till date

**Purpose/Description of the project** -: Megacable Comunicaciones, is a Mexican cable operator and provider of internet and phone service.One of the important project based on Agile for delivering Zapper + OTT VOD features as a part of current Phase.

**Roles and Responsibilities:**

1. **Managing & leading testing activities for the Scrum Team**.
2. Setting up the test suite for Functional & Non-Functional testing.
3. Taking part in Look Ahead meeting & Sprint planning for the user stories discussion.
4. As a agile team member taking part in Integration activities for the project.
5. Identification of tasks involved in sprint planning for the picked up user stories.
6. Responsible for making builds for Automation, testing & showing **Demo** to Product Owner at the end of each sprint.
7. Performing End-to-End Software testing in the sprint cycle & raising, tracking CQ in Clear Quest.
8. Taking part in Retrospective meeting after every sprint cycle (2 weeks)

## Sky Latin America Dec 2010 – Aug 2013

**Purpose/Description of the project** -: Sky LA is leading DTH service provider in Mexico and Brazil pay TV market. Testing different features of software like Multi language, EPG, DVR Lite (HD STB with external Hard Disk), Subscription, Master Slave setup, OPPV, IPPV, PPV, BMAIL,QR Code and Conditional Access. All the above features are tested with different Set Top Box.

**Roles and Responsibilities:**

1. Leading team activities i.e Test Strategy creation, Continuous Integration Setup & Test Planning.
2. Assisting the onsite team members in their test activities.
3. Involved in code and script review for IEX automation.
4. Working on Stress and performance testing using tools.
5. Review, creation, Optimization, modification and test gap analysis of Test Cases.
6. Requirement mapping with test cases in QC 10.
7. Review of documents and issue reported by team.
8. Escape defect analysis and test case review based on CR.

## Tata Sky Mar 2008 – Dec 2010

**Purpose/Description of the project** -: Tata Sky is leading DTH service provider in Indian pay TV market. Testing different features of software like Multi language, EPG, SD PVR, HD PVR, Subscription and Conditional Access. All the above features are tested with different Set Top Box. Also generating the test cases based on user scenarios and subsequently filling up the missing test gap and requirement.

**Roles and Responsibilities:**

1. Software Testing.
2. Review, creation and modification of Test Cases.
3. Review of issue reported by team.
4. Setting up test environment and transferring knowledge of modules to be tested.
5. Escape defect analysis.
6. Test gap analysis between two levels of testing.
7. Training activities for new Joinees in the team
8. Taken interview for candidates for Engineer QC positions.

## Healthcare Project details: Apr 2006 - Feb 2008

**Roles and Responsibilities :**

1. Understand the business requirements and functional requirements.
2. Design of Test Plan and Test Cases.
3. Preparing **Test Reports & dashboard using Advance Excel**.
4. Prepares **test data using SQL**
5. System testing of the application using Business rule validations and Defect Tracking.
6. Used QTP for automating web application.
7. Bug reporting using Bugzilla & Tracking them to closure.

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| **Sl No** | **Project Name** | **Customer** | **Duration** | **Description** | **My Role** |
| 1 | Clinical Pharmacy Systems | Clinical Pharmacist | Aug 2007-Feb 2008 | Care plan including insurance, billing etc for patient | Software Test Engineer |
| 2 | Standard Enroll | FBMC | Mar 2007-May 2007 | Web based enrollment system for Client, group and Member. | Business Analyst |
| 3 | GSS Coinsurance Screen Changes | HealthScope Benefits | Jan 2007-Feb 2007 | Co-insurance screen in GSS only indicate the total deductible met for a member and does not break out the in-network versus out-of-network for deductible | Business Analyst |
| 4 | Memo Draft EOB & Preds | CenBen USA | Dec 2006-Jan 2007 | Ability to process only Memo Draft Explanation of Benefits (EOB) without processing actual drafts during the After-hours process | Business Analyst |
| 5 | E-Enroll | FBMC | Aug 2006-Dec 2006 | Online web Open Enrollment facility specific to the State of New York (SoNY). | Business Analyst |
| 6 | Generic Self Service & Admin Specific | Plan Handler Inc & Dean Healthcare | Apr 2006-Aug 2006 | Enhance the Admin Functionalities for Generic Self Service Application giving more rights for Client Admin to manage the employees. | Business Analyst |

## Reliance Infocomm ITIC March2005 - Sept2005

**Training Summary** - Completed the project training from Reliance Infocomm ITIC, Gurgaon as a part of 6th semester curriculum called Home Location Register (HLR).The HLR is a database used for storage and management of subscriptions. The home location register stores permanent data of the subscribers, including subscriber’s service profile, location information, and activity status

## Academic Qualification

MCA from **Banasthali Vidyapeeth, Rajasthan** with 72 %

Bachelor of Science (Major PCM) from CCSU with 65%

## Visa details

Holding multiple enrty B1 US Visa valid till 2022